



Return Form

Fill this form out and then print it out to send along with your jewelry.

Mail Jewelry to: **Maksud Agadjani**
62 West 47th st Suite 14A-1
New York, N.Y, 10036

- **Name:** _____
- **E-Mail Address:** _____
- **Address:** _____
- **City:** _____
- **State:** _____
- **Zip:** _____
- **Cell Phone:** _____
- **Home Phone:** _____
- **Invoice #:** _____

Reason(s) for Return:

Please Note:

- All returns are reviewed upon receipt, if the is not exactly as we shipped it, it will not be accepted.
- Once a package is received, a refund will be processed within 5 business days
- Keep in mind that we do not insure any packages that are sent to us.
- If you have any questions or concerns please contact us at 1(888)988-8729

Please follow these instructions to avoid any complications during shipment:

- 1) Bubble wrap the item just as we did to minimize damage.
- 2) Package the item securely to avoid rips and tears during shipment.
- 3) Add a signature confirmation or tracking # on the package so you can keep track of it.

4) Once you have shipped the item out, please email us the tracking # so we are able locate it as well.



Returns

If the item that you purchased does not meet your expectations, you may choose to return it within 14 days of receiving the item and get a refund on the item which will be subject to specific fees below.

Shipping costs for the item will not be refunded.

A restocking fee shall be applied for returned goods following the price range table provided below:

PRICE OF GOODS	RESTOCKING FEE
a. \$1 - \$100	\$15
b. \$101 - \$300	\$25
c. \$301 - \$500	\$40
d. \$501 - \$900	\$50
e. \$901 - \$1,500	\$60
f. \$1,501 - \$2,500	\$70
g. \$2,501 - \$6,500	\$120
h. \$6,501 - \$10,000	\$220
i. \$10,000 - \$15,000	\$350
j. \$15,000 +	\$450

All items which have been returned will be inspected to determine any use or if any modifications were made. If the returned items have already underwent considerable use or modification (such as ring re-sizing), this disqualifies the buyer from a refund and it shall not be issued and the purchased item will be sent back to buyer.

For any further questions regarding the Return Policy, please contact a TraxNYC Customer Representative by clicking the contact button above. Returns with our merchandise are quite rare as we take great means to provide you merchandise the best possible way. In any case, we guarantee that we are going to do our best to give you the shopping experience that's all about you.